

OPTIMIZATION OF THE IT ORGANIZATION & GOVERNANCE OF A LEADING GLOBAL SERVICE PROVIDER



Client

- Leading global service group with focus on security and certification services
- Employs world-wide more than 13'000 employees at over 500 locations

Starting position

- Neither sufficient alignment of IT with the business nor adequate screening process for change initiatives
- Establishment of a clear screening and prioritization process in order to achieve management buy-in for changes

Approach

- Adaptation and implementation of a best practice methodology for an effective program and project portfolio management system
- Design of a classification framework to prioritize projects according to costs and benefits
- Establishment of a consistent and centralized control over all projects

Results

- Successful implementation of an effective program and project portfolio management system
- Identification of a potential to cut the number of projects by 30% and reduce the number of platform components by 20%