

INITIALIZATION OF IT VALUE COCKPIT FOR MAJOR EUROPEAN INSURANCE GROUP



Client

- One of the largest European insurance groups
- Listed in the DAX and Stoxx 50

Starting position

- The KPIs of the IT department are predominately operations-oriented and do not reflect a strategic view
- Management lacks adequate controlling and steering mechanisms & KPIs particularly for IT from a value and business perspective

Approach

- Approach based on the Boydak Management Consulting IVE® methodology
 - Initial measuring of the IT value oriented KPIs, a synthesis of cost and benefit side
 - Implementing a value oriented cockpit for the strategic steering of the IT department

Results

- Initialization of KPIs, initial measurement, and implementation of the cockpit
- Design of management instruments and KPIs for IT operations, projects and overall IT
- Full buy-in and approval of the cockpit by the board of directors