

PM & PO SUPPORT FOR A STRATEGIC TRANSFORMATION OF A LEADING UK BANK



Client

- One of the top ten international banks
- More than 40 million customers worldwide

Starting position

- A large-scale change program launched to migrate the current IT platforms to an “out of the box” core banking solution
- Creation of transparency over Wealth Management entities and use of economies of scale

Approach

- Identification of key success factors during the phases of strategic orientation and program execution
- Definition of the organizational setup and overall program management
- Setup of an integrated master plan
- Implementation of a strong program office

Results

- Successful turn-around of the whole programme
- Achievement of the entire scope definition within time and significantly below budget
- Active support and high level of commitment by the board of directors and all key stakeholders
- Management of intercultural challenges and transformational change management issues